

ALPHA-VILLE 2012

Terms & Conditions

Purchase and entry

Tickets are only valid when purchased from official agents listed on the Alpha-ville website. Tickets bought from other sources including resale will be refused admission, and no liability will attach to the organisation in such event. The detection of any fraudulent use of the ticket will be prosecuted in accordance with the applicable legislation.

Tickets are non-refundable once purchased. Tickets are sold for private use only and are not for resale for commercial gain to the holder. Ticket reservations are sent by email to the buyer. The buyer will gain admission to the premises after showing a valid proof of ID alongside the ticket reservation. Alpha-ville reserves the right to refuse entry if the ticket buyer is not able to present a valid proof of ID.

Minors

Children under 14 are not recommended to attend the concert. Any children above 14 must come with a ticket together with their parents or guardians who will assume full responsibility of the minors.

Seating and capacity

Purchase of tickets guarantees access to Alpha-ville. Seating is not reserved unless specifically stated. Access to selected events may be limited so tickets holders will be asked to reserve in advance.

Alteration or cancellation of events

The organisation reserves the right to change the artist and performer line-up and all other events without prior notice. Such alterations may be necessary due to circumstances beyond our control. Alpha-ville will communicate the changes to all ticket buyers as soon as possible by email.

In the unlikely event that circumstances force cancellation of the entire event, Alpha-ville will make every effort to refund as much of the fee as possible to each ticket holder, having regards for any irrecoverable cost of production and booking fees.

Alpha-ville expressly excludes any liability for any direct or indirect losses or damages howsoever arising as a result of such cancellation and will not be responsible for any travel or accommodation costs incurred.

Entry Rights

The Organisation reserves the right to refuse admission to events in order to facilitate the security, safety and comfort of all guests. The Organisation may refuse entry to ticket holders who attempt to enter the premises with prohibited items. In such event, no refunds will be applicable.

Admission is at Ticket Holder's own risk. Alpha-ville 2012 and the Premises Licence Holder will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property, if the cause is due to the negligence of the ticket holder or the actions of other patrons or third parties.

Other

Smoking shall be permitted only in designated areas. No food or drink may be brought into the premises. We expect all attendees to switch off any electronic devices including mobile phones or pagers in order to keep the performance silence. Latecomers may be requested to await admission to the auditoriums until a convenient break in the performance. The unauthorised use of recording and photographic equipment, including mobile phone cameras, is not permitted.